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Queue Management Report

For Selected Properties

Summarize By = Property

Date = 06/26/2023-07/03/2023

Property Name	Total Units	Active Agents	Total Inbound Traffic	Unreviewed Queue Count as of Today	% Unreviewed Queue Aged Past 7 Days	% Unreviewed Queue Dismissed	Avg Time to Manual	Avg Days to Application	% Missed Follow-ups	Manual Event Based Prospect Follow-ups	Contacts W/ Active Follow-ups Within 2 Months	Contacts W/O Active Follow-ups	All Contacts W/O Active Follow-ups
Southmoor Apartments	261	3	108	9	0.00%	38.89%	09:18	3.00	0.00%	15	12	12	78
Total	261	3	108	9	0.00%	38.89%	09:18	3.00	0.00%	15	12	12	78
Park Forest Apartments	252	5	88	4	25.00%	22.73%	03:00	0.00	0.00%	15	4	4	11
Total	252	5	88	4	25.00%	22.73%	03:00	0.00	0.00%	15	4	4	11
Whispering Hills Apartments	330	5	167	7	28.57%	19.76%	06:10	1.00	0.00%	15	16	16	29
Total	330	5	167	7	28.57%	19.76%	06:10	1.00	0.00%	15	16	16	29
Carrington Park Apartments LLC	184	6	162	80	63.75%	20.37%	17:47	1.00	12.50%	14	4	4	24
Total	184	6	162	80	63.75%	20.37%	17:47	1.00	12.50%	14	4	4	24
Walden Crossing	264	4	84	19	68.42%	14.29%	14:10	0.00	10.42%	15	15	15	114
Total	264	4	84	19	68.42%	14.29%	14:10	0.00	10.42%	15	15	15	114
Walden Glen Apartments, LLC	266	3	183	9	0.00%	24.59%	13:40	1.00	3.03%	15	29	29	51
Total	266	3	183	9	0.00%	24.59%	13:40	1.00	3.03%	15	29	29	51
UCM/Michelson Vineyards L.P.	376	6	144	7	71.43%	30.56%	08:44	1.00	20.00%	15	15	15	40
Total	376	6	144	7	71.43%	30.56%	08:44	1.00	20.00%	15	15	15	40
Preston Run Apartments	238	5	146	8	0.00%	11.64%	03:32	0.00	0.00%	15	6	6	46
Total	238	5	146	8	0.00%	11.64%	03:32	0.00	0.00%	15	6	6	46
Boulder Creek Apartments Associates, LLC	400	5	269	16	87.50%	50.19%	06:32	3.00	1.25%	14	6	6	6
Total	400	5	269	16	87.50%	50.19%	06:32	3.00	1.25%	14	6	6	6
Harpers Point Apartments	192	3	106	1	0.00%	22.73%	10:28	0.00	4.08%	15	6	6	1,527
Total	192	3	106	1	0.00%	22.73%	10:28	0.00	4.08%	15	6	6	1,527
Ferwick Place	260	6	110	1	0.00%	37.01%	03:54	3.50	0.00%	15	8	8	6
Total	260	6	110	1	0.00%	37.01%	03:54	3.50	0.00%	15	8	8	6
Westshore Colony Apts	204	4	127	17	47.06%	14.50%	06:53	0.50	0.00%	15	8	8	12
Total	204	4	127	17	47.06%	14.50%	06:53	0.50	0.00%	15	8	8	12
Terraces Apartments LLC	328	4	131	14	21.43%	11.18%	09:28	2.00	25.23%	15	15	15	6
Total	328	4	131	14	21.43%	11.18%	09:28	2.00	25.23%	15	15	15	6
The Orion Apartments	179	5	152	28	39.29%	03:01	2.00	0.00%	15	15	15	190	
Total	179	5	152	28	39.29%	03:01	2.00	0.00%	15	15	15	190	
Parlner Creek Parc	348	4	211	14	0.00%	17.06%	03:01	2.00	0.00%	15	9	9	240
Total	348	4	211	14	0.00%	17.06%	03:01	2.00	0.00%	15	9	9	240

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